45 View Royal Avenue | Victoria, BC V9B 1A6 p: 250-479-6800 | f: 250-727-9551 | <u>www.viewroyal.ca</u>



Community Climate Action Strategy

The impacts of climate change are being felt in View Royal just as they are across Canada and around the world. Our community's sustainability and prosperity depend on the decisions we make in the near term.

The Town of View Royal is developing a Community Climate Action Strategy (CCAS) to:

- update View Royal's greenhouse gas (GHG) reduction targets;
- help develop climate action policies for the Town's Official Community Plan; and
- prioritize community actions to mitigate climate change at the local level.



As we build the Strategy, the Town wants to ensure we are engaging residents about what matters and where we can best reduce the GHG emissions that cause climate change while preparing for the impacts of a changing climate!

Community Climate Action Strategy (CCAS) Project Page

New Budget Variance Dashboard

Citizens are now able to access detailed information about the Town of View Royal's budget and finances with the Budget Variance Dashboard (the Dashboard).

The Dashboard is an interactive online tool to explore up-to-date financial data and project metrics for the Town of View Royal. The Dashboard allows you to drill down on operating revenue and expense for all services, through to categories within each service area, and see the status, schedule, and project summaries for 42 key projects in the

current budget.

Launch the Dashboard

Fall & Winter Weather Reminders

As the season changes, the Town of View Royal's Engineering Department would like to remind residents to be prepared for the rain, snow and inclement weather.

Property Maintenance

- Clean your roof gutters and dispose of yard waste (branches and leaves).
- * Keep on-street drains and culverts near your home clear of leaves and debris to avoid flooding issues. If standing water is still an issue after removing debris, contact 250-708-2258.

Garbage & Recycling

- Be sure to secure all garbage and recycling bins to prevent debris from blowing around the neighbourhood on windy days. In the case debris does get loose, it is the responsibility of the property owner to clean it up.
- In the event of a heavy snowstorm or icy road conditions, the garbage collection contractor may not be able to service certain customers due to safety or access reasons. All missed garbage will be collected as soon as it is safe to do so.

Snow Clearing

- Roads are cleared in the following order:
 - 1st Priority = Major Roads
 - o 2nd Priority = Steep Hills
 - 3rd Priority = Collectors, School and Playground Zones
 - Lowest Priority = Local Roads
- During prolonged snowfall, crews may need to continue maintaining higher priority roads before attempting lower priority ones.
- In the event of snowfall, please do not park on the roadway in order to ensure snowclearing equipment can navigate the streets safely. Owners of vehicles parked on the roadway can be subject to fines and/or towed away at the owner's expense.
- When clearing snow in your driveway or private road, be sure to pile the snow to the left hand side (facing your home) so the snow plow does not plow excess snow across your driveway or private road access.
- Property owners must clear snow and ice from sidewalks adjacent to their property. Be sure to arrange for help in advance if you plan to be away from your home or if you require assistance with snow and ice removal.

For more information:

• Engineering Department 250-708-2258 engineering@viewroyal.ca

Sewer Utility Invoice Notice

The Town of View Royal will be sending the 2021 sewer utility invoices mid-October. Sewer utility invoices are due Tuesday, November 30, 2021. The consumption portion of your sewer utility invoice is based on the previous November to April water consumption.

Frequently Asked Questions – Sewer Utility Fees

Access your sewer utility account information online and sign up for electronic billing! Log in securely to your account to find out if we've processed your payment, check your balance, access historical transactions, view or print your invoice and manage invoice delivery preferences. Access Online Services and use your unique access PIN and account number shown on your invoice.

If you have not received your invoice, please contact the Finance Department at 250-708-2270 or email finance@viewroyal.ca.

View Royal Offers Heat Pump Top-Up for CleanBC Rebate Program

Heat pumps are the most efficient and climate-friendly heating and cooling system on the market today. Switching to an electric heat pump provides year-round comfort, better indoor air quality, and produces 97% less greenhouse gas emissions than natural gas/oil heating AND you could save 40-75% on your annual heating bill if converting from oil to an electric heat pump!



In addition to the heat pump rebates available through the <u>CleanBC</u> Better Homes and Home <u>Renovation Rebate Program</u>, the Town of

View Royal is now offering a \$350 municipal top-up to participants that switch from a fossil fuel (oil, natural gas, or propane) heating system to an electric air source heat pump.

For information about heat pumps and what rebates, financing offers, and supports are available to help you upgrade your heating system, watch the CleanBC Heat Pump webinar and/or visit https://betterhomesbc.ca/.

Consideration of Increase to Council Size

Town of View Royal Council is considering an increase to Council size from five to seven members. As part of this review, the Town is looking for the public's input on this initiative.

Background Materials

- Frequently Asked Questions [PDF 221 KB]
- Background Report [PDF 2 MB]

Public Engagement Opportunities

- November 15, 2021 Council Size Open House: <u>View Presentation Boards</u>
- November 16, 2021 Council Meeting Council Size Discussion: Watch Video
- December 7, 2021 Council Meeting Council Size Report: Council Agenda

You may provide your written comments for Council's consideration regarding the subject via email to info@viewroyal.ca or mail/drop off at Town Hall until 1:00pm on Tuesday, December 7, 2021 for inclusion on the Council agenda. The public are also welcome to attend and/or participate in the December 7, 2021 meeting virtually via Live Webcast.



For more information:

 Sarah Jones, Corporate Officer info@viewroyal.ca 250-479-6800

Upcoming Meetings

December 7, 2021	Council Meeting 7:00pm, View Royal Town Hall or Live Webcast
December 14, 2021	Committee of the Whole Meeting 3:30pm, View Royal Town Hall or Live Webcast

Council and Committee of the Whole meetings are occurring with a limited number of public present in Council Chambers. To reserve a seat, call the Deputy Corporate Officer at 250-479-6800 or email info@viewroyal.ca. The public are also welcome to attend and/or participate in meetings virtually via Live Webcast.

The meeting duration will vary according to the agenda. Agendas are normally posted on the Friday prior to the meeting on the <u>Agendas, Minutes & Videos</u> page of the website. <u>Click here</u> for more information about Council Meetings.



Looking for more highlights of significant activities of the Town?

Check out the monthly CAO Update!

Nov 9, 2021 - CAO Update